

## **WOOD PENSION PLAN - ADDRESS TRACING**

We are currently working with a company called Target Professional Services, to trace members we have lost touch with. We understand that over time our members may have moved address and forgotten to update us. Therefore, we are taking a pro-active step to keep in touch and make sure the details we hold are accurate and up to date.

If this is you, you will receive a letter from Target asking you to get in touch and provide them with your current address.

You can do this by updating your details securely via our biometric mypensionID app.

The mypensionID app uses secure biometric technology to verify you to your document. A simple how to guide is available at <a href="https://mypensionid.co.uk/step-by-step-guide/">https://mypensionid.co.uk/step-by-step-guide/</a> with further information on the website and an online webchat facility where we can help you with the registration process or answer any questions you have

Please contact the Target team direct on 0800 988 1255 or +44 (0) 1243 601333. If you have any questions or need support registering on the **mypensionID** app. Our telephone lines are open Monday-Friday from 9am to 5pm (UK time).



